

FREQUENTLY ASKED QUESTIONS:

- 1 WHERE WILL THE HAULER PICK-UP MY WASTE AND RECYCLABLES?** YOUR CURRENT PICK-UP LOCATION WILL NOT CHANGE. REPUBLIC WILL PICK-UP YOUR TRASH AND RECYCLABLES AT YOUR SERVICE YARD OR WHEREVER YOU CURRENTLY PLACE YOUR RECEPTACLES.
- 2 HOW WILL I REPORT A MISSED PICK-UP OR SERVICE ISSUE?** CONTACT REPUBLIC AT WWW.REPUBLICSERVICESHILTONHEAD.COM OR CALL THEM AT 681-6330. THIS ADVANCED REPORTING SYSTEM WILL REMEDY THE MAJORITY OF SERVICE ISSUES WITHIN 24HRS.
- 3 HOW DO I KNOW THAT PRICES ARE NOT GOING TO GO UP NEXT YEAR?** THE TOWN ENTERED INTO A 5 YEAR CONTRACT WITH REPUBLIC SERVICES. THIS 5 YEAR CONTRACT DETAILS ALL PRICING FOR THE ENTIRE TERM. THE INCREASE IN COSTS ARE LIMITED TO A 2.25% GAS ESCALATION FEE/YEAR WHICH IS STANDARD FOR ALL SERVICES OF THIS TYPE. THE ESCALATION FEE WILL ONLY APPLY TO THE BASE SERVICE FEE, NOT TO THE ADD-ON SERVICES SUCH AS WASTE CART RENTAL OR WASTE CONTAINER LINER.
- 4 WHAT IF I ONLY RESIDE ON HILTON HEAD ISLAND SEASONALLY?** ALL RESIDENTS CAN INITIATE SERVICE ON A QUARTERLY BASIS.
- 5 IF I CHOOSE NOT TO USE REPUBLIC WILL I STILL BE ABLE TO USE THE BEAUFORT COUNTY CONVENIENCE CENTER AT 26 SUMMIT DRIVE?** YES, THIS DROP-OFF CENTER WILL REMAIN OPEN AND AVAILABLE TO RECEIVE WASTE AND RECYCLING FOR RESIDENTS AND VISITORS WHO CHOSE TO SELF-HAUL.
- 6 DOES REPUBLIC AUTOMATICALLY PROVIDE RESIDENTIAL SERVICE TO RESIDENTS EFFECTIVE APRIL 1, 2011?** NO, SINCE RESIDENTS ARE GIVEN THE OPTION TO SELF-HAUL THEIR WASTE AND RECYCLABLES, REPUBLIC MUST BE CONTACTED TO INITIATE SERVICE.
- 7 WHAT IF I CURRENTLY HAVE A SIGNED CONTRACT WITH ANOTHER WASTE HAULER?** RESIDENTIAL HOUSEHOLDS WHICH HAVE SIGNED CONTRACTS IN PLACE FOR WASTE OR RECYCLING COLLECTION SERVICES ON APRIL 1, 2011 SHALL HAVE UNTIL THEIR EXISTING CONTRACT EXPIRES, OR UNTIL SEPTEMBER 30, 2012, WHICHEVER DATE IS EARLIER TO BEGIN.
- 8 ARE THERE ANY DISCOUNTS AVAILABLE?** YES, THERE IS A 5% DISCOUNT OFF THE BASE SERVICE PRICE FOR ANNUAL PRE-PAYMENT AND THERE IS A 3% DISCOUNT OFF THE BASE PRICE IF YOU USE PAPERLESS BILLING AND PAYMENT USING THE COLLECTION SERVICES OF REPUBLIC.



P.O. Box 4417
Beaufort, SC 29903



TOWN OF HILTON HEAD ISLAND

IN PARTNERSHIP WITH



WWW.REPUBLICSERVICESHILTONHEAD.COM

TO INITIATE SERVICE, PLEASE VISIT,

REPUBLICSERVICESHILTONHEAD.COM

OR FILL OUT AND MAIL THIS FORM TO
THE ADDRESS BELOW

NAME: _____

BILLING ADDRESS: _____

SERVICE ADDRESS: _____

PHONE NUMBER: _____

EMAIL ADDRESS: _____

(ONLY CHECK ONE OF THE OPTIONS BELOW)

1X PER WEEK GARBAGE COLLECTION _____
(\$52.50 PER QUARTER)

2X PER WEEK GARBAGE COLLECTION _____
(\$59.85 PER QUARTER)

RESIDENTS WILL BE BILLED QUARTERLY IN
ADVANCE OF SERVICE. THE FIRST QUARTER
MUST BE PAID BEFORE SERVICE WILL BEGIN.

ENCLOSE A CHECK IN THE AMOUNT WHICH
REFLECTS THE QUARTERLY SERVICE
SELECTED, MADE PAYABLE TO REPUBLIC
SERVICES OR COMPLETE THE FOLLOWING
FOR CREDIT CARD PAYMENT :

WE ACCEPT VISA , MasterCard AND AMEX

CARD #: _____

EXP DATE: _____ 3 DIGIT SECURITY PIN: _____

AMOUNT PAID: _____

SIGNATURE: _____

RETURN THIS PORTION IN A SEALED ENVELOPE TO:

REPUBLIC SERVICES
ATTN: CSR HILTON HEAD
P.O. Box 4417
BEAUFORT, SC 29903
EMAIL INFO TO
HILTONHEAD@REPUBLICSERVICES.COM
PHONE-843-681-6330

▪ RECYCLING ▪

RECYCLING SAVES NATURAL RESOURCES,
LANDFILL SPACE AND ENERGY. BY MAKING
THE CHOICE TO RECYCLE, YOU CAN HAVE A
DIRECT IMPACT ON OUR ISLAND'S NATURAL
RESOURCES AND HELP MAINTAIN OUR
ISLAND'S SUSTAINABILITY FOR FUTURE
GENERATIONS.

OUR RECYCLING COLLECTION WILL BE
"SINGLE STREAM," WHICH MEANS ALL
ACCEPTABLE RECYCLING MATERIALS CAN
BE PUT INTO THE SAME CART, NO
SEPARATION OF MATERIALS IS REQUIRED!

▪ INTERESTING FACTS ▪

-ONE RECYCLED ALUMINUM CAN SAVES
ENOUGH ENERGY TO POWER A TELEVISION
FOR 3 HOURS.

-RECYCLING ONE GLASS BOTTLE SAVES
ENOUGH ENERGY TO LIGHT A 100-WATT
LIGHT BULB FOR 4 HOURS.

-RECYCLING PLASTIC SAVES TWICE AS
MUCH ENERGY AS BURNING IT IN AN
INCINERATOR.

-EACH TON (2000 POUNDS) OF RECYCLED
PAPER CAN SAVE 17 TREES, 380 GALLONS
OF OIL, 4,000 KILOWATTS OF ENERGY, AND
7,000 GALLONS OF WATER.

*SOURCE-WWW.RECYCLING-REVOLUTION.COM



REPUBLIC WASTE SERVICES OF HILTON
HEAD IS PROUD TO BE THE NEW
FRANCHISED RESIDENTIAL WASTE AND
RECYCLING HAULER FOR THE TOWN OF
HILTON HEAD ISLAND STARTING APRIL
1ST, 2011.

AT THIS TIME, REPUBLIC IS SIGNING UP CUS-
TOMERS FOR THIS NEW SERVICE AND WILL
BE GLAD TO BEGIN SERVICE AT AN EARLIER
DATE IF NEEDED.

▪ HOW IT WORKS ▪

GARBAGE COLLECTION WILL CONTINUE TO
BE PICKED UP AT YOUR SERVICE YARD.
REPUBLIC CAN OFFER 1 TIME PER WEEK OR
2 TIMES PER WEEK GARBAGE COLLECTION
FREQUENCIES TO MEET YOUR NEEDS.
PLEASE LET US KNOW WHEN SIGNING UP
WHICH SCHEDULE WORKS FOR YOU.
RESIDENTS CAN ELECT TO USE THEIR OWN
WASTE RECEPTACLE OR ONE CAN BE
PROVIDED AT AN ADDITIONAL CHARGE OF
\$3 PER QUARTER.

RECYCLING COLLECTION WILL BE 1 TIME
PER WEEK STARTING APRIL 1ST. ONCE YOU
SIGN UP, A 35-GALLON CART WILL BE
DELIVERED TO YOUR HOME PRIOR TO APRIL
1ST TO BE USED FOR RECYCLING ONLY.